



# RETURN FORM

STORE.AUSTICS.CO.ZA

NAME:	
ORDER NUMBER   PAYMENT REFERENCE:	
CELL:	EMAIL:

### WANT TO RETURN AN ITEM?

#### ONLINE RETURNS ONLY

PLEASE COMPLETE THE FORM AND RETURN IT WITH THE ITEMS USING THE PRE-PRINTED RETURNS LABEL ATTACHED. ALL POSTAL CHARGES ARE AT THE COST OF THE CUSTOMER AND WE RECOMMEND USING REGISTERED POST. IF AN EXCHANGE OR REPLACEMENT IS REQUIRED AN EMAIL WILL BE SENT WHEN THE ITEMS ARE DESPATCHED. IF FOR ANY REASON THE ITEM(S) ARE OUT OF STOCK, A REFUND WILL BE ISSUED. IF REFUND IS REQUIRED AN EMAIL WILL BE SENT TO CONFIRM THE REFUND HAS TAKEN PLACE, PLEASE ALLOW UP TO 10 WORKING DAYS AFTER THE EMAIL DATE FOR THE FUNDS TO APPEAR IN YOUR ACCOUNT. PLEASE NOTE WE WILL ONLY REFUND USING THE ORIGINAL PAYMENT METHOD USED (I.E CREDIT CARD/EFT)

### RETURN(S)

QTY	DESIGN TYPE	WEAR TYPE	COLOR	SIZE	RETURN CODE	PRICE	GIVE REASON FOR RETURN

DESIGN TYPE CODE: POPLAIN= PP, POPTRIM= PT

WEAR TYPE CODE: SCRUBSUIT=SS, TOP=T, TROUSERS=TR

SIZE CODE: XS=XTRA SMALL, S=SMALL, M=MEDIUM, L=LARGE, XL, 2XL, 3XL

COLOR CODE: BLACK=B, RED=R, ROYAL BLUE = RB, SKY BLUE= SB, NAVY=N, MINT GREEN=MG

RETURNS CODE: A=ITEM NOT REQUIRED REFUND, B=EXCHANGE REQUIRED REPLACE ITEM, C= ITEM FAULTY REFUND, D = ITEM FAULTY EXCHANGE REQUIRED REPLACE ITEM.

IF REPLACEMENT ITEM IS DIFFERENT FROM INITIAL BOUGHT ITEM, PLEASE FILL IN THE FOLLOWING TABLE. IF NOT, THE REPLACEMENT ITEM WILL MATCH THE INITIAL ITEM IN ALL RESPECTS.

### REPLACEMENT(S)

QTY	DESIGN TYPE	WEAR TYPE	COLOR	SIZE	PRICE

**PLEASE SEND REGISTERED POSTMAIL TO: AUSTICS, PO BOX 21396, BOKSBURG 1474**

**ALTERNATIVELY TO: SHOP 10B SUNWARD PARK, PICK & PAY CENTRE, CNR. KINGFISHER & DUIKER STREET, SUNWARD PARK, BOKSBURG, 1459**